

### **This is the Speedtest result from BT wholesale:**

Download speed achieved during the test was - 1.01 Mbps

For your connection, the acceptable range of speeds is 4 Mbps-21 Mbps.

IP Profile for your line is - 8.51 Mbps

Upload speed achieved during the test was - 0.77Mbps

Additional Information:

Upstream Rate IP profile on your line is - 0.83 Mbps

### **Here is the data from the router... is there anything awry?**

1 - Product name:	Plusnet Router
2 - Serial number:	N7171911B001734
3 - Firmware version:	7.275.6_F2704N_Plusnet
4 - Board version:	F@ST2704N
5 - Mode	ADSL
6 - Uptime:	0 days 00:25:55
7 - Data rate:	912/9772
8 - Maximum data rate:	1176/12324
9 - Noise margin:	4.4/10.9
10 - Line attenuation:	17.9/32.5
12 - Data sent/received:	3.9M/33.8M
20 - Broadband username:	xxxxxxxxx@plusdsl.net
21 - Wi-Fi network/SSID:	PLUSNET-FTGC83
22 - Wi-Fi connections:	Enable(802.11 b/g/n(up to 144 Mb/s))20 MHz WPS enabled
23 - Wi-Fi security:	WPA2

24 - Wi-Fi channel:	Automatic (Smart Wireless)
25 - Firewall:	Default
26 - MAC Address:	b8:ee:0e:64:34:7d
27 - Software variant	Version 1.0
28 - Boot loader:	7.275.6

And also some data from Plusnets own tests, if any body is able to understand it...

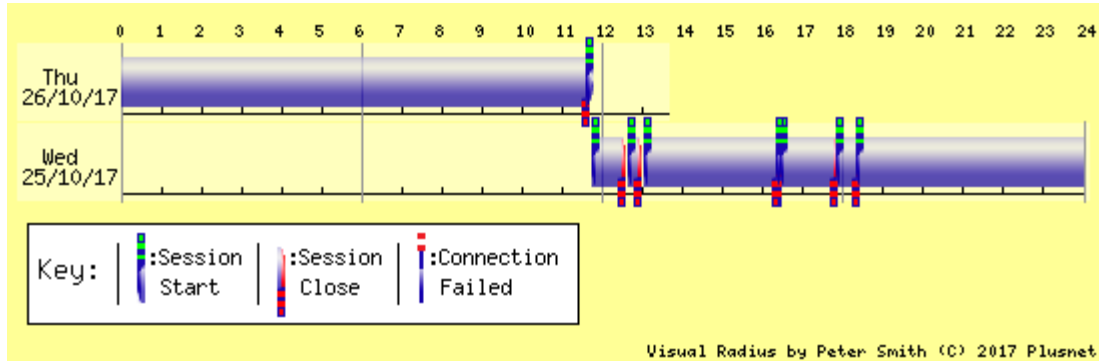
## KBD

### xDSL Status Check

Circuit ID:	CBUK72891850		Service ID:	BBEU27577259	
Telephone NO.:	NA		Test Executed On:	26-10-2017 13:35:34	
xDSL Status Test Summary					
Sync Status:	Circuit In Sync				
General Information					
NTE Status:		NTE Power Status:	Unknown	Bypass Status:	

	Upstream DSL Link Information	Downstream DSL Link Information	
Loop Loss:	18.0	32.5	
SNR Margin:	6.0	10.9	
Errored Seconds:	6	331	
HEC Errors:	0		
Cell Count:	13682	46644	
Speed:	928	9740	
Maximum Stable Rate (KBPS):		Fault Threshold Rate (KBPS):	
Mean Time Between Retrains (Seconds):		Mean Time Between Errors Upstream (Seconds):	
Indicative Line Quality:		Mean Time Between Errors Downstream (Seconds):	
Custom Thresholds			
MTBR_RED:	MTBE_RED:		
MTBR_GREEN:	MTBE_GREEN:		

Radius



## Engineer Notes

### Performance Test Results

Circuit ID:	CBUK72891850	Service ID:	BBEU27577259
Telephone No.:	NA	Test Executed On:	26-10-2017 13:35:33

### Performance Test Records

Total Test Result Count:	2
Test Result for TAP-1:	The test is not conclusive and further test (TAP3) is required.
Test Result for TAP-1:	The performance problem is on the Internet or with the target server i.e. there is no performance problem in the service provider/BT network.

### Detailed Records

Attribute:	DownStream-BE	UpStream-BE
TAP ID:	TAP-1	TAP-1
Test ID:	1508952170	1508952171
Start Date/Time:	25-10-2017 18:21:37	25-10-2017 18:21:51
Test Duration:	PT12.647S	PT11.902S
User Name:	xxxxxxxxx	xxxxxxxxx
Domain Name:	plusdsl.net	plusdsl.net
Directory Number:		
Network Identifier:	CBUK72891850	CBUK72891850
Service Identifier:	BBEU27577259	BBEU27577259
BRAS IP Address:	10.162.8.205	10.162.8.205
VPI:	0	0
VCI:	0	0
Peering IP Address:	51.7.xxx.xxx	51.7.xxx.xxx
Infrastructure Type (C+ C++ HG/LTS):	C++	C++

System Name:	EUSC Performance Tester	EUSC Performance Tester
System Host:	EUSC Performance Tester	EUSC Performance Tester
Policy Type:	BestEffort	BestEffort
Policy ID:	WBC	WBC
Profile Rate:	8508	832
Test File Size:	8003826	396895
File Transfer Average Throughput/Session:	1010	770
MAX VC Throughput/Period:	10	10
VC Duration Above Average:	0	0
Average VC Throughput/Session:	10	10
VC Duration below Average:	0	0
MIN VC Throughput/Period:	10	10
+1 VC throughput Stability Index:	0	0
-1 VC throughput Stability Index:	0	0
Data Delivery Severity:	0	0

VC data delivery Index:	101	77
MAX VP Throughput/Period:	20	20
VP Duration Above Average:	0	0
Average VP Throughput/Session:	20	20
VP Duration Below Average:	0	0
MIN VP Throughput/Period:	20	20
+1 VP throughput Stability Index:	0	0
-1 VP throughput Stability Index:	0	0
MAX VC Packet Drops/Period:	0	0
VC Packet Drop Above Average:	0	0
Average VC Packet Drops/Session:	0	0
VC Packet Drop Below Average:	0	0
MIN VC Packet Drops/Period:	0	0
ATM Errored Seconds:	1	1
Line Attenuation:	8	8

Margin:	10	10
Test Result Interpretation (TRI):	0103	0100
FTTR:	true	false