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1
2 <!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
  "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
3 <html xmlns="http://www.w3.org/1999/xhtml" lang="en-gb">
4 <head>
5   <title>Server addresses and settings</title>
6   <meta name="title" content="Server addresses and settings - PlusNet"></meta>
7   <meta name="description" content="A handy reference guide to all the server
  and connection details you may need."></meta>
8   <meta name="keywords" content="server address settings email web connect
  broadband"></meta>
9   <meta name="robots" content="Index,Follow"></meta>
10  <meta name="author" content="http://www.plus.net/"></meta>
11  <meta name="category" content="Regional: Europe: United Kingdom: Business
  and Economy: Computers and Internet: Internet: Internet Service Providers">
  </meta>
12  <meta name="copyright" content="http://www.plus.net/"></meta>
13  <meta name="revisit-after" content="7 days"></meta>
14  <meta name="Distribution" content="Global"></meta>
15  <meta name="MSSmartTagsPreventParsing" content="TRUE"></meta>
16  <meta name="verify-v1" content="ieHxQlHlTFPjMaiWJK/ctQWZtLWxmF
  /rINMCYntjkJg=" />
17  <meta name="language" content="en"></meta>
18  <meta http-equiv="content-type" content="text/html; charset=iso-8859-1">
  </meta>
19  <style type="text/css" media="screen">
20    @import url(/assets/jquery/thickbox/thickbox.css);
21    @import url(/assets/stylesheets/new_root.css?refresh=16MAR12);
22    @import url(/assets/stylesheets/business/business.css?refresh=oct10);
23    @import url(/assets/stylesheets/support/support.css?refresh=oct10);
24    @import url(/assets/stylesheets/support/sifr.css);
25  </style>
26  <!--[if lte IE 7]>
27    <style type="text/css" media="screen">
28      @import url(/assets/stylesheets/support/ie_pre8.css);
29    </style>
30  <![endif]-->
31  <!--[if lte IE 8]>
32    <style type="text/css" media="screen">
33      @import url(/assets/stylesheets/support/ie.css);
34    </style>
35  <![endif]-->
36  <!--[if lte IE 6]>
37    <style type="text/css" media="screen">
38      @import url(/assets/stylesheets/support/ie6.css);
39    </style>
40  <![endif]-->
41  <link type="text/css" rel="stylesheet" href="/assets/stylesheets
  /sales_page_menu.css" />
42  <script type="text/javascript" language="javascript" src="/assets/jquery
  /latest.js"></script>
43  <script src="/assets/menus.js" type="text/javascript"></script>
44  <script type="text/javascript" language="javascript" src="/assets
  /business_custom.js"></script>
45  <script type="text/javascript" language="javascript" src="/assets/jquery
  /thickbox/thickbox.js"></script>
46  <script type="text/javascript" language="javascript" src="/assets
  /google_search.js?refresh=211009"></script>
47  <script type="text/javascript" src="/assets/sifr.js"></script>
48  <script type="text/javascript" src="/assets/sifr-config.js"></script>
49  <script type="text/javascript" src="/assets/addthis_widget.js"></script>
50  <!--[if lte IE 6]>
51  <script language="JavaScript" src="/assets/ie6MenuFix.js"
  type="text/JavaScript"></script>
52  <![endif]-->
53  <!-- google analytics -->
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54     <!--{literal}-->
55 <script type="text/javascript">
56 <!--
57     var _gaq = _gaq || [];
58     _gaq.push(['_setAccount', 'UA-1617269-3']);
59     _gaq.push(['_setDomainName', '.plus.net']);
60     _gaq.push(['_trackPageview']);
61     (function() {
62         var ga = document.createElement('script'); ga.type = 'text/javascript';
63         ga.async = true;
64         ga.src = ('https:' == document.location.protocol ? 'https://ssl' :
65         'http://www') + '.google-analytics.com/ga.js';
66         var s = document.getElementsByTagName('script')[0];
67         s.parentNode.insertBefore(ga, s);
68     })();
69 -->
70 </script>
71 <!--{/literal}--></head>
72 <body xml:lang="en">
73 <a href="#content" class="skipNav">skip to content</a>
74
75 <div id="container">
76     <div id="top">
77         <div id="header">
78             <div id="logo"><a href="http://www.plus.net?home=hometop"
79             title="Plusnet"></a></div>
81             <div id="searcharea">
82                 <ul>
83                     <li id="contactus"><a href="/home-broadband/contact/"
84                     title="Contact Us" class="lItemBorder">Contact Us</a></li>
85                     <li id="login">Logged in - <strong>ipmarketing</strong> -
86                     <a href="/logout.html?home=logout" title="Logout" class="lItemBorder">Logout</a>
87                     </li>
88                     <li id="webmail"><a href="http://portal.plus.net/general
89                     /webmail.html?home=email" title="Check your webmail account">Webmail</a></li>
90                 </ul>
91                 <div id="searchFormContainer">
92                     <form name="cse" id="cse" action="//www.plus.net/search
93                     /index.php" method="get">
94                         <div id="searchRow">
95                             <label for="searchInput"
96                             id="googleSearchLabel">Search: </label>
97                             <input id="site-type" type="hidden" name="strSite"
98                             value="plusnet" />
99                             <input type="hidden" name="cref" value="" />
100                            <input type="hidden" name="ie" value="utf-8" />
101                            <input type="hidden" name="hl" value="" />
102                            <input type="hidden" name="intMatchesPerPage"
103                            value="5" />
104                            <input type="text" name="strSearchString" size="30"
105                            id="searchInput" class="searchNoJS" />
106                        </div>
107                        <div id="searchBtttn">
108                            <input id="searchSubmit" type="image" src="/images
109                            /general/search.png?refresh=oct10" name="searchSubmit" alt="search" />
110                            <div id="poweredBy">
111                                <p>powered by</p>
112                                
114                            </div>
115                        </div>
116                    </form>
117                </div>
118            </div><!-- END #searcharea -->
119        </div><!-- END #header -->
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105     <div id="navigation">
106         <ul id="main-nav">
107             <li><a href="http://www.plus.net/?home=hometop" id="nav-
residential" title="Residential">Residential</a>
108                 <div class="menuFlyOut">
109                     <div class="column">
110                         <h3>Products</h3>
111                         <ul>
112                             <li><a href="/home-broadband/broadband-
only/">Broadband only</a></li>
113                             <li><a href="/home-broadband/">Broadband
&amp; phone</a></li>
114                             <li><a href="/home-broadband/fibre/">Fibre
optic broadband</a></li>
115                             </ul>
116                         </div>
117                     <div class="column">
118                         <h3>More information</h3>
119                         <ul>
120                             <li><a href="/home-broadband/faqs/">FAQs</a>
</li>
121                             <li><a href="/home-broadband/switch
/">Switching to Plusnet</a></li>
122                             <li><a href="/home-broadband/referrals
/">Recommend a friend</a></li>
123                             </ul>
124                         </div>
125                     <div class="column">
126                         <h3>Extras &amp; Add-Ons</h3>
127                         <ul>
128                             <li><a href="/home-broadband/protect
/">Plusnet Protect</a></li>
129                             <li><a href="/home-broadband/line-rental-
saver/">Line Rental Saver</a></li>
130                             </ul>
131                         </div>
132                     <div class="column">
133                         <h3>Plusnet information</h3>
134                         <ul>
135                             <li><a href="/home-broadband/awards
/">Awards we've won</a></li>
136                             <li><a
href="http://community.plus.net?source=mainNav">Community site</a></li>
137                             <li><a href="/home-broadband/about/">About
Plusnet</a></li>
138                             <li><a href="/home-broadband/contact
/">Contact Us</a></li>
139                             </ul>
140                         </div>
141                     </div>
142                 </li>
143                 <li><a href="http://www.plus.net/business/?home=businessstop"
id="nav-business" title="Business">Business</a>
144                     <div id="business"
class="menuFlyOut">
145                         <div class="column">
146                             <h3>Products</h3>
147                             <ul>
148                                 <li><a href="/business/broadband
/">Broadband</a></li>
149                                 <li><a href="/business/broadband/phone-
and-broadband/">Broadband and phone</a></li>
150                                 <li><a href="/business/broadband/fibre-
optic/">Fibre broadband</a></li>
151                                 </ul>
152                             </div>

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153         <div class="column">
154             <h3>More information</h3>
155             <ul>
156                 <li><a href="/business/broadband-
guide/">Packages guide</a></li>
157                 <li><a href="/business/why-plusnet-business
/">Why Plusnet?</a></li>
158                 <li><a href="/business/why-plusnet-business
/support/">Support</a></li>
159                 <li><a href="/business/why-plusnet-business
/switch/">Switching to Plusnet</a></li>
160                 <li><a href="/business/partner-with-us
/">Partner with us</a></li>
161                 <li><a href="/business/sales-enquiries
/">Sales enquiries</a></li>
162             </ul>
163         </div>
164     </div>
165     </li>
166 </ul>
167 <ul id="sub-nav">
168     <li><a href="http://www.plus.net/help/?home=helptop"
id="subnav-help" title="Help & Support" class="selected">Help &
Support</a></li>
169     <li><a href="http://portal.plus.net
/index_nlp.html?home=membercentretop" id="subnav-myaccount" title="My
Account">Member Centre</a></li>
170     <li class="last"><a
href="http://community.plus.net?source=header_business_support" id="subnav-
community" title="Community">Community</a></li>
171 </ul>
172 <div class="clearme"></div>
173 </div><!-- END #navigation -->
174 </div><!-- end top -->
175 <!-- BEGIN MENU -->
176 <div id="content" class="support">
177     <div id="side_navigation">
178         <ul class="dropMenu">
179             <li class="item section helpAndSupportHomeMenu"><a href="/help
/">Help & Support home</a></li>
180             <li class="item supportPagesMenu">
181                 <a href="/support/">Support Pages</a>
182                 <div class="menuFlyout fourColumn">
183                     <div class="boxTop"></div>
184                     <p>Get useful setup guides and technical help for your
issues.</p>
185                     <ul>
186                         <li class="column doubleColumn">
187                             <h4><a href="/support/">Articles</a></h4>
188                             <ul class="column">
189                                 <li><a href="/support/broadband
/index.shtml?supporta=broadband">Broadband</a></li>
190                                 <li><a href="/support/email
/index.shtml?supporta=email">Email</a></li>
191                                 <li><a href="/support/phone
/index.shtml?supporta=homephone">Phone</a></li>
192                                 <li><a href="/support/software
/index.shtml?supporta=usenet">Software</a></li>
193                                 <li class="more"><a href="/support/"
title="View a complete directory of support pages"><strong>View more</strong>
</a></li>
194                             </ul>
195                         <ul class="column">
196                             <li><a href="/support/security
/index.shtml?link=supindex_securitylink?supporta=security">Security</a></li>
197                             <li><a href="/support/hosting
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198 /index.shtml?supporta=hostservice">Hosting</a></li>
    <li><a href="/support/service
199 /index.shtml?supporta=brandservice">Plusnet Service</a></li>
    <li><a href="/support/customer_service
200 /index.shtml?supporta=customerservice">Customer Service</a></li>
    </ul>
201 </li>
202 <li class="column doubleColumn">
203 <h4>Top 5 questions</h4>
204 <div class="halfBox marginright16">
205 <ol>
206 <li><a href="https://portal.plus.net/my.html?action=view_transactions&
s=0&supporta=hitop51">How do I view my bill?</a></li>
207 <li><a href="/support/security/spam/plusnet_protect.shtml?supporta=hitop52">How
can I defend my PC from viruses and other online threats?</a></li>
208 <li><a href="/support/broadband/products
/res_broadband_faq.shtml?supporta=hitop53#monthlyAllowance">How much broadband
usage do I have and how much do I have left?</a></li>
209 <li><a href="/support/customer_service/using
/usernames_guide.shtml?supporta=hitop54">What is my username and password?
</a></li>
210 <li><a href="/support/broadband/wireless_broadband
/wireless_connect.shtml?supporta=hitop55">How do I set up my wireless router?
</a></li>
211 </ol>
212 </div>
    </li>
213 </ul>
214 <div class="boxBottom"></div>
215 </div>
216 </li>
217 <li class="item helpAndQuestionsMenu">
218 <a href="/wizard/?helpheader=helpassistant">Help
219 Assistant</a>
    <div class="menuFlyout">
220 <div class="boxTopSmall"></div>
221 <h4><a href="/wizard/?helpheader=helpassistant">Got a
222 question?</a></h4>
223 <p>If the answer is on our website the Help Assistant
will show you where to find it, or you can raise a ticket to our support
team.</p>
224 <p>Come back here to check our answer when we've
responded, we'll send email and texts to let you know.</p>
225 <ul>
226 <li><a href="/wizard/?helpheader=helpassistant">Use
the Help Assistant</a></li>
227 <li><a href="/my.html?action=questions&
amp;?helpheader=questions">View all my questions</a></li>
228 </ul>
229 <div class="boxBottomSmall"></div>
230 </div>
231 </li>
232 <li class="item serviceStatusMenu">
233 <a href="/supportpages.html?a=2&
amp;?helpheader=servicestatus">Service Status</a>
    <div class="menuFlyout">
234 <div class="boxTopSmall"></div>
235 <h4><a href="/supportpages.html?a=2&
amp;?helpheader=servicestatus">Having problems?</a></h4>
236 <p>When there's a service-affecting problem we'll keep
you updated here. We'll also post here when we're planning system
maintenance.</p>
237 <div class="boxBottomSmall"></div>
238 </div>
239 </li>
240 <li class="item customerSupportStatsMenu"><a
241 href="/supportpages.html?a=212&amp;helpheader=rhmcallsstats">Customer Support
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Stats</a></li>
242     <li class="item codePracticeMenu"><a href="/support/service
/code_of_practice.shtml">Plusnet Code of Practice</a></li>
243 </ul>
244 <label for="GSB" class="enterSearch">Search Help and Support:
</label>
245 <form action="/search/index.php" method="get" name="search">
246 <input type="hidden" value="support" name="strRestrict" />
247 <input type="hidden" value="20" name="intMatchesPerPage" />
248 <input type="text" id="GSB" class="side_search"
name="GSearchBasic" value="" />
249 <input type="image" alt="Search" src="/images/support10
/btn-search-arw.png" name="send" />
250 </form>
251 <div class="assistBanner">
252 <a href="/assist/"></a>
253 </div>
254 </div>
255
256 <div class="main-content">
257 <!-- END MENU -->
258
259 <div id="banner_customer" class="banner_supportPage">
260 <h1>Customer Service</h1>
261 <h2>Server addresses and settings</h2>
262 </div>
263 <p class="breadcrumb"><span class="bmBreadcrumbText"> <a href="/support
/index.shtml" class="bmBreadcrumbs">Support Pages</a> &gt; <a href="/support
/customer_service/index.shtml" class="bmBreadcrumbs">Customer Service</a> &gt;
<a href="/support/customer_service/using/index.shtml" class="bmBreadcrumbs"
>Using Plusnet</a> &gt; Server addresses and settings</span></p>
264 <div class="articleBox"><strong>Summary:</strong> A handy reference guide to
all the server and connection details you may need.</div>
265 <div class="articleTxt">
266
267
268 <!-- Start vISP selector dropdown -->
269
270 <div id="VispSelector">
271
272
273 <style>
274 #divHead {
275 margin-bottom:15px;
276 }
277 </style>
278
279
280 <form action="" method="POST" style="position: relative;">
281
282 <div id="visp_selectortooltip" class="ToolText "
onMouseOver="javascript:this.className='ToolTextHover'"
onMouseOut="javascript:this.className='ToolText'">
283 <script language="javascript">
284 document.write('');
285 </script>
286 <span><strong>Select your provider?</strong><br />Our website now
provides help and support to customers of Plusnet, Force9 and Free-Online.
Please select your provider using the drop-down menu and you will be provided
with the technical support details that are appropriate to you.</span>
287 </div>
288
289 <label for="visp_selector">Select your provider:</label>
290
291 <select name="strSupportPageISP" onChange="this.form.submit();">
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class="form-field-helpbox-search">
292     <option label="Plusnet" value="portal.plus.net"
selected="selected">Plusnet</option>
293 <option label="Force9" value="portal.f9.net.uk">Force9</option>
294 <option label="Free-Online" value="portal.free-online.net">Free-Online</option>
295
296     </select>
297     <input type="submit" name="soobmit" value="Change"
class="vispSelectorButton">
298
299 </form>
300
301     <noscript><p>Our website now provides help and support to customers of
Plusnet, Force9 and Free-Online. Please select your provider using the
drop-down menu and you will be provided with the technical support details that
are appropriate to you.</p></noscript>
302
303 </div>
304
305 <!-- End vISP selector dropdown -->
306
307
308
309 <table class="infoTable normalWidth">
310     <tr>
311         <th colspan="2">Fibre Broadband Connection Settings - <a href="/support
/broadband/help_and_setup/connections_settings.shtml" title="Connection
Settings">[more]</a></th>
312     </tr>
313     <tr class="altRow">
314         <td width="200">Broadband username</td>
315         <td>username@plusdsl.net - <a href="/support/customer_service/using
/usernames_guide.shtml">Username Guide</a></td>
316     </tr>
317     <tr>
318         <td>Connection type </td>
319         <td>PPPoE always on </td>
320     </tr>
321 </table>
322 <div id="newsup">
323     <table class="infoTable normalWidth">
324         <tr>
325             <th colspan="2">Broadband Connection Settings - <a href="/support
/broadband/help_and_setup/connections_settings.shtml" title="Connection
Settings">[more]</a></th>
326         </tr>
327         <tr class="altRow">
328             <td width="200">Broadband username</td>
329             <td>username@plusdsl.net - <a href="/support/customer_service/using
/usernames_guide.shtml">Username Guide</a></td>
330         </tr>
331         <tr>
332             <td>Broadband password</td>
333             <td>Your account password</td>
334         </tr>
335         <tr class="altRow">
336             <td>Connection type</td>
337             <td>PPPoA</td>
338         </tr>
339         <tr>
340             <td>VPI & VCI</td>
341             <td>0 & 38</td>
342         </tr>
343         <tr class="altRow">
344             <td>Multiplex Method</td>
345             <td>VC-MUX or VC Based</td>
346         </tr>

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347 </table>
348 <table class="infoTable normalWidth">
349 <tr>
350 <th colspan="2">Email Settings - <a href="/support/email/setup/"
title="Email Setup">[more]</a></th>
351 </tr>
352 <tr class="altRow">
353 <td width="200">Email address format</td>
354 <td>yourname@username.plus.com</td>
355 </tr>
356 <tr>
357 <td>Incoming (POP3) Server</td>
358 <td>mail.plus.net</td>
359 </tr>
360 <tr class="altRow">
361 <td>Outgoing (SMTP) Server</td>
362 <td>relay.plus.net</td>
363 </tr>
364 <tr>
365 <td>IMAP Server</td>
366 <td>imap.plus.net</td>
367 </tr>
368 <tr class="altRow">
369 <td>Usenet Server</td>
370 <td>news.plus.net</td>
371 </tr>
372 </table>
373 <table class="infoTable normalWidth">
374 <tr>
375 <th colspan="2">Dial-up Connection Settings - <a href="/support
/dial-up/setup/connection_guide.shtml" title="Email Setup">[help]</a></th>
376 </tr>
377 <tr class="altRow">
378 <td width="200">Dial-up username</td>
379 <td>Your account username</td>
380 </tr>
381 <tr>
382 <td>Dial-up password</td>
383 <td>Your account password</td>
384 </tr>
385 <tr class="altRow">
386 <td>Dial-up number</td>
387 <td>See <a href="/support/dial-up/setup
/connection_guide.shtml">Dial-up connection numbers</a></td>
388 </tr>
389 </table>
390 <table class="infoTable normalWidth">
391 <tr>
392 <th colspan="2">DNS Settings - <a href="/support/software
/index.shtml" title="Email Setup">[help]</a></th>
393 </tr>
394 <tr>
395 <th colspan="2">Broadband and Dial-up DNS</th>
396 </tr>
397 <tr>
398 <td>Primary</td>
399 <td>212.159.13.49</td>
400 </tr>
401 <tr class="altRow">
402 <td>Secondary</td>
403 <td>212.159.13.50</td>
404 </tr>
405 <tr>
406 <th colspan="2">Broadband and Dial-up DNS (alternative set)</th>
407 </tr>
408 </table>
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409     <tr>
410         <td>Primary DNS</td>
411         <td>212.159.6.9</td>
412     </tr>
413     <tr class="altRow">
414         <td>Secondary</td>
415         <td>212.159.6.10</td>
416     </tr>
417     <tr>
418         <th colspan="2">Dial-up only DNS</th>
419     </tr>
420     <tr>
421         <td>Primary</td>
422         <td>194.72.9.34</td>
423     </tr>
424     <tr class="altRow">
425         <td width="200">Secondary</td>
426         <td>194.74.65.68</td>
427     </tr>
428 </table>
429 <table class="infoTable normalWidth">
430     <tr>
431         <th colspan="2">Webpage Addresses - <a href="/support/webpace
432         /index.shtml">[help]</a></th>
433     </tr>
434     <tr class="altRow">
435         <td width="200">Your website</td>
436         <td>www.username.plus.com</td>
437     </tr>
438     <tr>
439         <td>CGI</td>
440         <td>ccgi.username.plus.com</td>
441     </tr>
442 </table>
443 <table class="infoTable normalWidth">
444     <tr>
445         <th colspan="2">Web Server Addresses (to upload files) - <a
446         href="/support/webpace/index.shtml">[help]</a></th>
447     </tr>
448     <tr class="altRow">
449         <td width="200">FTP (uploading files)</td>
450         <td><strong>ftp.plus.net</strong></td>
451     </tr>
452     <tr>
453         <td>CGI (uploading scripts)</td>
454         <td>cshell.plus.net</td>
455     </tr>
456 </table>
457 <table class="infoTable normalWidth">
458     <tr>
459         <th colspan="2">Broadband Phone Settings - <a href="/support
460         /broadband_phone/index.shtml">[help]</a></th>
461     </tr>
462     <tr class="altRow">
463         <td width="200">SIP Number</td>
464         <td>Visit the <a href="http://voip.plus.net/">Broadband
465         Phone Control</a></td>
466     </tr>
467     <tr>
468         <td>SIP Address</td>
469         <td>sip.plus.net</td>
470     </tr>
471     <tr class="altRow">
472         <td>Port</td>
473         <td>5060</td>
474     </tr>
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472     <tr>
473         <td>Sip Domain</td>
474         <td>username.plus.net</td>
475     </tr>
476
477 </table>
478 <table class="infoTable normalWidth">
479     <tr>
480         <th>More Support</th>
481     </tr>
482     <tr>
483         <td><p>If you can't find the information you need here try the <a
href="/wizard/index.html">Help Assistant</a>.</p>
484         <h3 id="status">Service Status</h3>
485         <p>Check our <a href="/supportpages.html?a=2">Service
Status</a> page for updates on current problems and announcements about
upcoming maintenance work.</p>
486         <p>You can also get updates over the phone by calling:
<strong>0800 917 6714</strong>.</p></td>
487     </tr>
488 </table>
489 </table>
490 <p class="lastUp">This page last updated 4<sup>th</sup> October 2011</p>
491 </div>
492 </div>
493 <div class="articleBox"><!--<a onclick="bookmark()" href="#"
class="bookmark">Bookmark</a> --><a href="javascript:window.print()"
class="print">Print</a> <a href="http://www.addthis.com/bookmark.php"
class="addthis_button share">Share</a></div> <div class="articleBox related">
494 <h4>Related Articles</h4>
495 <p><a href="/support/email/setup/email_setup_guide.shtml">Email Setup
Guide</a></p><p><a href="/support/webpace/setup/uploading_files_ftp.shtml">
>Uploading Files using FTP</a></p><p><a href="/support/broadband/help_and_setup
/general_setup_guide.shtml">Broadband Setup Guide</a></p><p><a href="/support
/broadband_phone/setup/setup_guide.shtml">Broadband Phone Setup Guide</a>
</p><p><a href="/support/domains_and_dns/dns/index.shtml?supporta=dnssettings"
>DNS Settings</a></p>
496 </div>
497 <div class="articleBox ratePage">
498 <h4>Did you find this page helpful?</h4>
499 <p>
500 <script language="JavaScript" type="text/javascript">
501 function openPageRatingForm(URL)
502 {
503     sURL = URL;
504     sName = 'PageRatingForm';
505     sFeatures =
'width=550,height=470,toolbar=no,menubar=no,status=no,scrollbars=yes,resizable=n
o';
506     window.open(sURL , sName, sFeatures);
507 }
508 </script>
509
510
511 <p><a href="#" onClick="WT.rating=3;dcsTrack(DCS.dcsuri +
'.rating');openPageRatingForm('/page_rating
/popup.html?ip0GZ%2FqegU6TglQG%2F9yX6a3ig%2Bb%2Fleqca6Q4v3UeU5%2Bbg6oUEj0prTGvn0
aSvNmfrChp%2FLmXHNHrus8lSF%2BUeglSBQERcV3qj9ujif1j4enT3IHzs4ZYAu0oz41Tj6nJuMEcd1
CiwLQPkDeAenMFOGxE5pX6y2Ip5TmYmecC3HTYfVJu3K84rQ%3D%3D');" class="yes">Yes</a>
<a href="#" onClick="WT.rating=1;dcsTrack(DCS.dcsuri +
'.rating');openPageRatingForm('/page_rating
/popup.html?ip0GZ%2FqegU6TglQG%2F9yX6adBQMFmYtetItZIJ9bwcj9IzF90FkURpoJg5fBbNUps
9t4v2neP%2FtS7gNNTyHnVICmwQnPFvaKQeyYYfHiXW62lZR4t8kmX5Yr8oHrS%2BKWcm9E%2B3wZLf3
lyZf3QP1WHDNLNXPoJgTbXla%2FnFPWEaLgaHw%2FZratLjag%3D%3D');" class="no">No</a> <a
href="#" onClick="WT.rating=2;dcsTrack(DCS.dcsuri +
'.rating');openPageRatingForm('/page_rating
/popup.html?ip0GZ%2FqegU6TglQG%2F9yX6QYRKn77GzW%2Bv1KwFpCQdfkVg93L6zblvnWLV891OH
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%2BWq0%2By7xKrKALP27KKUzdy6PZuOkvBLZ27%2B6JibOMcv8wYMmhETmamGctnc7xCtDyOeMeyxeFH
BXvxWmG7F9jwquEqsL0q4fYl%2FUHu6hyyMN2jpKCATuAjoQ%3D%3D' ); "
class="maybe">Maybe</a></p></p>
512 </div>
513
514
515 <div style="clear: both;"></div>
516 </div></div>
517
518 <div style="clear: both;"></div>
519 <div id="footer">
520 <p><strong>Business Support:</strong> 0800 023 2221</p>
521 <p class="partners">Our supplier partners </p>
522 
523 </div>
524 <div style="clear: both;"></div>
525 </div><!-- END CONTAINER -->
526
527
528 <div id="sitemap">
529 <div class="sitemap-col">
530 <h3 id="sitemap-products">Products</h3>
531 <ul>
532 <li><a href="/home-broadband/broadband-only/">Broadband only</a>
</li>
533 <li><a href="/home-broadband/">Broadband & phone</a></li>
534 <li><a href="/home-broadband/fibre/">Fibre optic broadband</a></li>
535 <li><a href="/home-broadband/switch/">Switch to Plusnet</a></li>
536 </ul>
537 <h3 id="sitemap-member">Member Centre</h3>
538 <ul>
539 <li><a href="/my.html?action=mydetails&
&?membermenu=accountdetails">Account details</a></li>
540 <li><a href="/my.html?action=myemail&?s=1&?redirected=yes&
&?membermenu=emailsettings">Email settings</a></li>
541 <li><a href="/general/webmail.html">Webmail</a></li>
542 <li><a href="/my.html?action=domainv2&
&?membermenu=domainnames">Domain names</a></li>
543 <li><a href="/my.html?action=myconnection&
&?membermenu=connectionsettings">Connection settings</a></li>
544 <li><a href="/view_my_broadband_usage/index.php">View my usage</a>
</li>
545 <li><a href="/home-broadband/movinghome/">Moving home guide</a></li>
546 </ul>
547 </div><!-- END .sitemap-col -->
548 <div class="sitemap-col">
549 <h3 id="sitemap-business">Business Solutions</h3>
550 <ul>
551 <li><a href="/business/broadband/">Broadband</a></li>
552 <li><a href="/business/phone/">Phone Calls</a></li>
553 <li><a href="/business/switch/">Switch to Plusnet</a></li>
554 <li><a href="/business/dialup/">Dialup</a></li>
555 </ul>
556 <h3 id="sitemap-help">Help & Support</h3>
557 <ul>
558 <li><a href="/help/">Help & Support home</a></li>
559 <li><a href="/home-broadband/assist/">Plusnet Assist</a></li>
560 <li><a href="/remote/">Remote support</a></li>
561 <li><a href="/support/">Support pages</a></li>
562 <li><a href="/wizard/">Help Assistant</a></li>
563 <li><a href="/supportpages.html?a=2">Service Status</a></li>
564 <li><a href="/support/broadband/speed_guide
/speed_tips.shtml">Broadband speed tips</a></li>
565 <li><a href="/supportpages.html?a=212">Customer Support stats</a>
</li>
566 <li><a href="/support/customer_service/glossary.shtml">Glossary of
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terms</a></li>
567     <li><a href="/support/support_index.shtml">Support page
A-Z</a></li>
568     </ul>
569 </div><!-- END .sitemap-col -->
570 <div class="sitemap-col">
571 <h3 id="sitemap-sitelinks">Site Links</h3>
572 <ul>
573     <li><a href="/home-broadband/awards/">Our awards</a></li>
574     <li><a href="/home-broadband/satisfaction/">Customer
satisfaction</a></li>
575     <li><a href="/home-broadband/referrals/">Recommend a friend</a></li>
576     <li><a href="/home-broadband/faqs/">Frequently asked questions</a>
</li>
577     <li><a href="/support/broadband/speed_guide
/traffic_management.shtml">How we manage our network</a></li>
578 </ul>
579 <h3 id="sitemap-community">Community</h3>
580 <ul>
581     <li><a href="http://community.plus.net?source=footer_res">Community
site</a></li>
582     <li><a href="http://community.plus.net/forum/">Discussion forums</a>
</li>
583     <li><a href="http://community.plus.net/registration/">Register for
community</a></li>
584     <li><a href="http://community.plus.net/blogs/">Blogs</a></li>
585     <li><a href="http://community.plus.net/feed/">RSS feed</a></li>
586     <li><a href="http://twitter.com/plusnet">Follow us on Twitter</a>
</li>
587 </ul>
588 </div><!-- END .sitemap-col -->
589
590 <div class="sitemap-col">
591
592     <h3 id="sitemap-company">Company</h3>
593     <p>We're a Sheffield-based broadband and phone provider, selling
services to homes and businesses across the UK. We believe that paying less
shouldn't mean a compromise in service, and we're proud to be Which?
Recommended Broadband Provider 2011 and 2012.</p>
594     <ul>
595     <li><a href="/home-broadband/contact/">Contact us</a></li>
596     <li><a href="/home-broadband/about/">About us</a></li>
597     <li><a href="/careers/">Careers</a></li>
598     <li><a href="/support/service/policies/accessibility
/">Accessibility</a></li>
599     <li><a href="/info2/legal/index.html">Legal</a></li>
600     <li><a href="/support/service/policies/privacy.shtml">Privacy
policy</a></li>
601     <li><a href="/support/service/code_of_practice.shtml">Plusnet Code
of Practice</a></li>
602 </ul>
603
604     <p>&copy; <a href="http://www.plus.net" class="aNewWindow" title="This
link opens in a new window" target="_blank">Plusnet plc</a> All Rights
Reserved. E&OE</p>
605
606 </div><!-- END .sitemap-col -->
607
608 <div class="clearme"></div>
609
610 </div><!-- END #sitemap -->
611
612 <div id="sitemap-rounded"></div>
613
614 <!-- WebTends JS tracking START -->
615 <script type="text/javascript" src="/assets/sdc_tag.js"></script>
616 <script type="text/javascript">
```

```
617 dcsGetParams();
618 dcsFunc("dcsAdv");
619 dcsTag();
620 </script>
621 <!-- PlusNet noscript tracking START -->
622 <noscript>
623     
624 </noscript>
625 <!-- PlusNet noscript tracking END -->
626 <!-- WebTends JS tracking END -->
627 <!-- I1BsQXdqvZspuT%2B8Hti28w%3D%3D --><script type="text/javascript"
        src="/assets/tracking/zap.js"></script>
628 </body>
629 </html>
630
```