

PLUSNET CALL PROTECT TABLE

Menu options after dialling 1572:

1	Add last answered call to diverted calls list (ie all calls from this specific number go to 1572 voice mail)	1	Confirms adding number to diverted list			
		2	To hear number again			
		*	Return to main menu			
2	Remove last entry from diverted calls list					
3	Listen to recorded messages					
4	Personal Options	1	Use recommended list of known nuisance callers			
		2	Make own list	1	On/Off	
				2	Add number	
				3	Hear last entry	
				4	Hear short list of entries	
		3	Divert by call type	1	On/Off	
				2	Withheld Numbers	1 On/Off
				3	International Numbers	1 On/Off
				4	Unrecognised Numbers (known as unavailable on 1471)	1 On/Off
		4	VIP callers (calls never sent to junk voicemail, irrespective of other settings.)	1	On/Off	
				2	Add number and press # key at end. Number is read back and if incorrect can be put in again	1 Confirms number correct. Press 1 again to ignore Do Not Disturb so call still comes through
						2 Re-input number
				3	Last number	
				4	Search for number	
				5	Short list of oldest numbers	Starts with oldest number and allows editing/deletion
		5	Do not disturb (All wanted calls will be sent to personal voicemail 1571. Unwanted calls will carry on going to junk voicemail (1572). I have not tried to use this feature. [One user has reported that the last number recorded in 1571 cannot be added to the 1572 diverted list automatically]).			

(not complete with all options)

Notes:

1. This table has been compiled using the instructions and by listening to the voice instructions on 1572. There may be errors and are certainly omissions.
2. Some instructions indicate that using the 'recommended list of known nuisance callers' means that these calls are barred, ie don't even go to the Junk Voicemail box.
3. **Withheld numbers** are those known to 1572 but not released to the called subscriber. They can be added individually to the list of callers diverted to the Junk Voicemail box. 1572 and 1471 will describe them as 'withheld'. There are many legitimate users of Withheld numbers eg large companies, government offices and medical facilities so thought must be given before diverting these as a complete group.
4. **International numbers** are those from overseas and appear to include UK registered mobile phones when used abroad. I presume the International numbers can be diverted individually but would be interested in confirmation of this. They can also be diverted as a group in which case the numbers you want to receive (eg friends and family) need to be added to the list of VIP callers. They should be entered with the UK prefix (0044) and the UK telephone number without the first) eg 07871xxxxxx becomes 00447871xxxxxx. Without a web interface this can be a time consuming matter.
4. **Unrecognised/Unavailable** numbers are those where 1572 does not know the number and therefore cannot be diverted individually to the junk voicemail box. Similarly they cannot be added to the VIP list so the only options are to divert all or none.