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# Help Assistant

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## Your questions

Question #184844879 - Your Feedback

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Alexander Hardy - CSC Analyst  
3:24pm, Thursday 22 Nov 2018

Dear Mr davidson,

Thank you for getting in touch with us on the Community Forums.

As per your request, I have included the results from a GEA test run on your line today.

### KBD

#### GEA Test Detail

Circuit ID	NA	Service ID	BBEU30999173
Test Outcome	Pass		
Test Outcome Code	GTC_FTTC_SERVICE_0000		
Description	GEA service test completed and no fault found .		
Main Fault Location	OK		
Sync Status	In Sync		
Downstream Speed	21.8 Mbps		
Upstream Speed	2.4 Mbps		

Appointment Required	N
Fault Report Advised	N
NTE Power Status	PowerOn
Voice Line Test Result	Not Run - Unable to run
Bridge Tap	Not Detected
Radio Frequency Ingress	Not Detected
Repetitive Electrical Impulse Noise	Not Detected
Cross Talk	Detected
Estimated Line Length In Metres	1513.8
Upstream Rate Assessment	Very Good
Downstream Rate Assessment	Very Good
Interference Pattern	Not Detected
Service Impact	No Impact Observed
Home Wiring Problem	Not Detected
Downstream Policing Discard Rate	0.0
Customer Traffic Level Technology	Upstream and Downstream Traffic Detected VDSL
Profile Name	0.128M-40M Downstream 3dB, Retransmission Low - 0.128M-10M Upstream, Error Protection Off
Time Stamp	2018-11-09T15:15:00
Parameters	MINMAXAVG
Down Stream Line Rate	21.8 Mbps22.7 Mbps22.5 Mbps
Up Stream Line Rate	2.3 Mbps2.4 Mbps2.3 Mbps
Up Time	0.0 Sec900.0 Sec688.0 Sec
Retrains	0.01.00.0
Current and Last 15 Minute Bin Performance	
Parameters	Last Traffic Count(Upto 15 mins)Current Traffic Count(Upto 15 mins)
Start Time Stamp	2018-11-22T14:47:22Z2018-11-22T15:02:22Z
Ingress Code Violation	40
Egress Code Violation	04
Errored Seconds	01
Severely Errored Seconds	00
Unavailable Seconds	00

I hope this helps, but if you have any further queries please don't hesitate to get back in touch and we'll be happy to assist further.

Kind regards,

Alexander Hardy

[Email notification sent to: dws1900@dws1900.plus.com]

I need to add more details



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