

## Broadband Availability Checker

Telephone Number \_\_\_\_\_ on Exchange \_\_\_\_\_ is served by Cabinet 25

Featured Products	Downstream Line Rate(Mbps)		Upstream Line Rate (Mbps)		Downstream Handback Threshold(Mbps)	WBC FTTC Availability Date	WBC SOGEA Availability Date	Left in Jumper
	High	Low	High	Low				
VDSL Range A (Clean)	69.7	49.7	15.4	10	44	Available	Available	--
VDSL Range B (Impacted)	67.4	44.6	15	8.7	35	Available	Available	--
Featured Products	Downstream Line Rate(Mbps)		Upstream Line Rate (Mbps)		Downstream Range (Mbps)	Availability Date	FTTP Install Process	
FTTP on Demand	330		50		--	Available	--	
ADSL Products	Downstream Line Rate (Mbps)		Upstream Line Rate (Mbps)		Downstream Range(Mbps)	ADSL Availability Date	Left in Jumper	
WBC ADSL 2+	Up to 10.5		--		8.5 to 12.5	Available	Yes	
WBC ADSL2+ Annex M	Up to 10.5		Up to 1		8.5 to 12.5	Available	Yes	
ADSL Max	Up to 5.5		--		4 to 8	Available	--	
WBC Fixed Rate	2		--		--	Available	Yes	
Fixed Rate	2		--		--	Available	--	
SOADSL Products	Downstream Line Rate (Mbps)		Upstream Line Rate (Mbps)		Downstream Range(Mbps)	WBC SOADSL Availability Date	Left in Jumper	
WBC SOADSL 2+	Up to 10.5		--		8.5 to 12.5	--	Yes	
SOADSL Max	Up to 5.5		--		8.5 to 12.5	--	--	
SOADSL Fixed Rate	Up to 2		--		4 to 8	--	Yes	
Observed Speeds	VDSL				ADSL			
Max Observed Downstream Speed	34.99				16.8			
Max Observed Upstream Speed	10.07				1.21			
Observed Date	2022-01-29				2021-09-15			
Other Offerings	Availability Date							
VDSL Multicast	Available							
ADSL Multicast	Available							
Premise Environment	Status							
Bridge Tap	U							
VRI	--							
NTE FacePlate	--							
Last Test Date	--							
Exchange Product Restrictions	Status							
FTTP Priority Exchange	N							
WLR Withdrawal	N							
SOADSL Restriction	Y							

The exchange is not in a current fibre priority programme

WLR is currently available at the exchange

SOADSL is restricted at the exchange

FTTP is not available.

For all ADSL and WBC Fibre to the Cabinet (VDSL or G.fast) services, the stable line rate will be determined during the first 10 days of service usage.

Actual speeds experienced by end users and quoted by CPs will be lower due to a number of factors within and external to BT's network, Communication Providers' networks and within customer premises.

The Stop Sale date for IPstream is from 31 Dec 2012. The Formal Retirement date for IPstream is from 30 Jun 2014.

If you decide to place an order for a WBC fibre product, an appointment may be required for an engineer to visit the end user's premises to supply the service

In order to be eligible for handback, downstream speed should be less than Downstream Handback Threshold values.

**Mildenhall exchange:** Only single order products are available and ADSL and ADSL2+ products are not shown as available. However for premises that can only be served by SOADSL, BT will continue to accept ADSL and ADSL2+ orders until SOADSL is available.

Thank you for your interest

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