

Status: Open

## **Tawona Chifamba CSC Analyst**

**4:40pm, Tuesday 13th August 2019**

Dear Mr Kilby,

Thank you for your time on the phone.

As per our conversation, you requested that you need to add to the DNS record to set up smtp 2go which has had a change which needs you to add 2 things to your DNS Records.

Please add to this ticket the information you need adding so our back office team can look into this and make the amendments for you. And please add any further information that you believe may help us with resolving this issue for you.

Please do not hesitate to get back in touch online at [Contact Us](#) or by phone on 0844 395 0830 if we can be of further assistance.

Regards,

Tawona Chifamba

[Email notification sent to: robkilby@fastmail.fm]

## **Thato Serutla CSC - CS Escalations**

**6:07pm, Tuesday 13th August 2019**

Dear Mr Kilby,

Customer information:

Type: CNAME

Hostname: em111309.interface-international.co.uk

Value: return.smtp2go.net

Type: CNAME

Hostname: s111309.\_domainkey.interface-international.co.uk

Value: dkim.smtp2go.net

Regards,

Tony

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