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URL tested: http://www.payh.co.uk/, August 14, 2008 4:21:08 PM GMT Bobby Core v3.2, WAI Guidelines 1999/05/05

About this report

The Bobby report presents an accessibility evaluation grouped by the three priority levels defined by the Web Access Initiative (WAI), as well as browser compatibility and download statistics. As an automated evaluation tool, Bobby is able to detect many accessibility problems and to highlight other possible problems that must be checked. A "Bobby" hat in the original page (if displayed) indicates that Bobby was able to detect a Priority 1 problem with accessibility. A question mark indicates a Priority 1 item that needs to be checked by the user. Follow the links provided in the report to get details about any problem reported, including how to repair it, if needed. For more information on the report, please access our online documentation.

To be Bobby Approved, a page must pass all of the Priority 1 accessibility checkpoints established by the WAI.

Priority 1 Accessibility | User Checks | | Priority 2 Accessibility | User Checks | | Priority 3 Accessibility | User Checks | | Browser Compatibility Errors | Download Time

Click on the error messages below to find out more information.

Priority 1 Accessibility

This page does not meet the requirements for Bobby Approved status. Below is a list of **2** Priority 1 accessibility errors found:

- 1. Provide alternative text for all image-type buttons in forms. (1 instance)
 Line 43
- 2. Provide alternative text for all images. (1 instance)
 Line 52

User Checks

User checks are triggered by something specific on the page; however, you need to determine whether they apply. Bobby Approval requires that none of them apply to your page. Please review these 4 item(s):

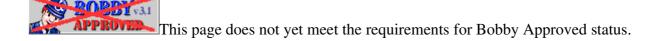
- 1. If an image conveys important information beyond what is its alternative text, provide an extended description. (8 instances)
 - Line 12, Line 49, Line 52, Line 83, Line 84, Line 85, Line 86, Line 92
- 2. Be sure pages are readable and usable if style sheets are ignored.
- 3. If you use color to convey information, make sure the information is also represented another way.
- 4. If the submit button is used as an image map, use separate buttons for each active region. (1

instance)

Line 43

The following 4 item(s) are not triggered by any specific feature on your page, but are still important for accessibility and are required for Bobby Approved status.

- 5. Avoid ASCII art.
- 6. Use the simplest and most straightforward language that is possible.
- 7. If you can't make a page accessible, construct an alternate accessible version.
- 8. Ensure that descriptions of dynamic content are updated with changes in content.



Priority 2 Accessibility

Bobby Approved status is assigned on the basis of Priority 1 items in the Web Content Guidelines. For a higher level of accessibility you may also want to examine Priority 2 and Priority 3 items. **3** Priority 2 issue(s) that Bobby has identified are presented below.

- 1. Explicitly associate form controls and their labels with the LABEL element. (3 instances) Line 18, Line 26, Line 27
- 2. Group long lists of selections into a hierarchy. (1 instance)
 Line 27
- 3. Separate adjacent links with more than whitespace. (1 instance) Line 52

User Checks

9 Priority 2 issue(s) that Bobby has identified are presented below:

- 1. <u>Group related form controls and label each group.</u> (1 instance) Line 14
- 2. Ensure that labels of all form controls are placed immediately before the control. (5 instances) Line 18, Line 26, Line 27, Line 43
- 3. Use header elements in the proper sequence and not for bold text.
- 4. Style sheets should be used to control layout and presentation wherever possible.
- 5. Mark up quotations with the Q and BLOCKQUOTE elements.
- 6. Add a descriptive title to links when needed.
- 7. Avoid using movement in images where possible. (9 instances)
 Line 12, Line 43, Line 49, Line 52, Line 83, Line 84, Line 85, Line 86, Line 92
- 8. Check that the foreground and background colors contrast sufficiently with each other.
- 9. Only use list elements for actual lists, not formatting. (1 instance) Line 20

The following **8** item(s) are not triggered by any specific feature on your page, but are still important for accessibility.

- 10. Use a clear, consistent navigation structure.
- 11. Use the latest technology specification available whenever possible.
- 12. Ensure that dynamic content is accessible or provide an alternate presentation or page.
- 13. Make sure your document validates to formal published grammars.
- 14. Where it's possible to mark up content (for example mathematical equations) instead of using images, use a markup language (such as MathML).
- 15. Offer a site map or table of contents, and provide a description of the general layout of the site, the access features used, and how to use them.
- 16. Group related elements when possible.
- 17. Use metadata to add computer-understandable information about the page.

Priority 3 Accessibility

Bobby Approved status is assigned on the basis of Priority 1 items in the Web Content Guidelines. For a higher level of accessibility you may also want to examine Priority 2 and Priority 3 items. 1 Priority 3 issue(s) that Bobby has identified are presented below.

1. <u>Identify the language of the text.</u> (1 instance)
Line 2

User Checks

- **4** Priority 3 issue(s) that Bobby has identified are presented below:
 - 1. Consider furnishing keyboard shortcuts for form elements.
 - 2. Consider adding keyboard shortcuts to frequently used links.
 - 3. Specify a logical tab order among form controls, links and objects.
 - 4. Provide metadata that identifies this document's location in a collection.

The following **9** item(s) are not triggered by any specific feature on your page, but are still important for accessibility.

- 5. Use icons or graphics (with accessible alternatives) to facilitate comprehension of the page.
- 6. Create a consistent style of presentation between pages.
- 7. Use the ABBR and ACRONYM elements to denote and expand abbreviations and acronyms.
- 8. Provide a link at the beginning of a group of related links to bypass the group.

- 9. Place distinguishing information at the beginning of headings, paragraphs, lists, etc.
- 10. Allow users to customize their experience of the web page.
- 11. If ASCII art is present, provide a means to skip over it.
- 12. Offer different types of searches for different skill levels and preferences.
- 13. Offer navigation bars for easy access to the navigation structure.

Browser Compatibility Errors

The following section contains a list of **10** browser compatibility errors. Browser compatibility errors help to determine when HTML tags and their attributes are not compatible with certain web browsers or HTML specifications. Browser compatibility errors do not affect the accessibility rating of a page.

- 1. <u>Unknown element name FIELDSET for browser(s): Navigator4.0</u> (2 instances) Line 25. Line 45
- 2. <u>Unknown attribute NAME in element FORM. for browser(s): Lynx2.7, HTML4.0</u> (1 instance) Line 14
- 3. <u>Unknown attribute HTTP-EQUIV in element META. for browser(s): Lynx2.7</u> (1 instance) Line 5
- 4. <u>Unknown attribute HREF in element LINK. for browser(s): Navigator4.0</u> (1 instance)
- 5. Attribute SELECTED in element OPTION is assigned an incorrect value. for browser(s): Lynx2.7 (1 instance)

Line 41

- 6. Required attribute ALT is missing from tag IMG for browser(s): HTML4.0 (1 instance)
 Line 52
- 7. <u>Unknown attribute MEDIA in element STYLE. for browser(s): Navigator4.0, Lynx2.7</u> (*1 instance*)

Line 8

8. Unknown attribute XMLNS in element HTML. for browser(s): Navigator4.0, Explorer4.01, Lynx2.7, HTML4.0 (1 instance)

Line 2

9. <u>Unknown element name !DOCTYPE for browser(s): Navigator4.0, Explorer4.01, Lynx2.7, HTML4.0 (1 instance)</u>

Line 1

10. Unknown attribute TYPE in element STYLE. for browser(s): Lynx2.7 (1 instance)
Line 8

Download Time

The following three-column table gives download time statistics for the images, applets, and objects on this page. The first column contains the URL of each item, the second column the item size in kilobytes, and the third column the approximate download time for each item when using a 28,800 baud modem. At the end of the report, an arbitrary delay of 0.5 seconds is added for each file to account for slow-downs caused by HTTP connection times.

URL	Size	Time (secs)
http://www.payh.co.uk/	4.70 K	1.31
http://www.payh.co.uk/images/logo2.gif	1.56 K	0.43
http://www.payh.co.uk/images/btn-search.gif	2.49 K	0.69
http://www.payh.co.uk/images/plus.gif	9.18 K	2.55
http://www.payh.co.uk/images/jtnbanner.gif	6.87 K	1.91
http://www.payh.co.uk/images/visa.gif	0.67 K	0.19
http://www.payh.co.uk/images/delta.gif	1.05 K	0.29
http://www.payh.co.uk/images/maestro.gif	1.85 K	0.51
http://www.payh.co.uk/images/mastercard.gif	0.79 K	0.22
http://www.payh.co.uk/images/plesk.gif	1.10 K	0.30
Total	30.27 K	8.41
HTTP Request Delays		5.00
Total + Delays		13.41