

Featured Products	Downstream Line Rate(Mbps)		Upstream Line Rate (Mbps)		Downstream Handback Threshold(Mbps)	WBC FTTC Availability Date	WBC SOGEA Availability Date	Left in Jumper
	High	Low	High	Low				
VDSL Range A (Clean)	20.5	15.9	1.2	0.8	13.1	Available	Available	--
VDSL Range B (Impacted)	20.2	13.8	1	0.5	10	Available	Available	--
Featured Products	Downstream Line Rate(Mbps)		Upstream Line Rate (Mbps)		Downstream Range (Mbps)	Availability Date	FTTP Install Process	
WBC FTTP	Upto 1000		Upto 220		--	Available	1 Stage	
ADSL Products	Downstream Line Rate (Mbps)	Upstream Line Rate (Mbps)		Downstream Range(Mbps)	ADSL Availability Date	WBC SOADSL Availability Date	Left in Jumper	
WBC ADSL 2+	Up to 7	--		4 to 9.5	Available	Available	--	
WBC ADSL2+ Annex M	Up to 7	Up to 1		4 to 9.5	Available	Available	--	
ADSL Max	Up to 6	--		5 to 8	Available	Available	--	
WBC Fixed Rate	2	--		--	Available	Available	--	
Fixed Rate	2	--		--	Available	--	--	
Observed Speeds	ADSL							
Max Observed Downstream Speed	7.8							
Max Observed Upstream Speed	1.03							
Observed Date	2020-04-17							
Other Offerings	Availability Date							
VDSL Multicast	Available							
ADSL Multicast	Available							
Premise Environment	Status							
Bridge Tap	U							
VRI	N							
NTE FacePlate	N							
Last Test Date	24-02-2021							
Exchange Product Restrictions	Status							
FTTP Priority Exchange	N							
WLR Withdrawal	N							
SOADSL Restriction	Y							

The premise/line is associated with exchange which is NOT part of current fibre priority programme.

The premise/line is associated with exchange where WLR is not withdrawn.

The premise/line is associated with exchange where SOADSL service is restricted.

Our records show the following FTTP network service information for these premises:-Single Dwelling Unit Residential OH Feed with no anticipated issues.

FTTP is available and a new ONT may be ordered.

For all ADSL and WBC Fibre to the Cabinet (VDSL or G.fast) services, the stable line rate will be determined during the first 10 days of service usage.

Actual speeds experienced by end users and quoted by CPs will be lower due to a number of factors within and external to BT's network, Communication Providers' networks and within customer premises.

The Stop Sale date for IPstream is from 31 Oct 2012. The Formal Retirement date for IPstream is from 30 Jun 2014.

If you decide to place an order for a WBC fibre product, an appointment may be required for an engineer to visit the end user's premises to supply the service

In order to be eligible for handback, downstream speed should be less than Downstream Handback Threshold values.

Thank you for your interest