

## Connection speed test results

Welcome to the BBC iPlayer diagnostics page.

This page provides information on your broadband connection speed, and helpful tips to optimise your enjoyment of BBC iPlayer. To get a true test of your connection speed, please first close down all other applications that may be accessing the internet, including any active iPlayer downloads.

**Speed Test Complete**

Download Speed: **10618** kbps

Streaming Speed (1): **7087** kbps

Streaming Speed (2): **1** kbps

Streaming Speed (3): **4071** kbps

How your speed compares with recommended speeds:

Description	Speed	Visual	Status
Your connection	3719 kbps	<div style="width: 100%; height: 10px; background-color: #ccc;"></div>	n/a
TV - HD	3500	<div style="width: 99%; height: 10px; background-color: #008000;"></div>	✓
TV	1500	<div style="width: 40%; height: 10px; background-color: #008000;"></div>	✓
TV	800	<div style="width: 21%; height: 10px; background-color: #008000;"></div>	✓
TV	500	<div style="width: 13%; height: 10px; background-color: #008000;"></div>	✓
Radio	128	<div style="width: 3%; height: 10px; background-color: #008000;"></div>	✓

The internet connection speed test is currently running. It may take a few minutes to provide your result.

**What you can do**

Instead of playing a programme within the BBC iPlayer web site try downloading the programme using BBC iPlayer Desktop. After the programme has successfully downloaded to the computer, playback will not be dependent on your internet connection.

Try again later - Often slow connections are temporarily caused by a high volume of internet users at peak times, especially on Sunday evenings.

Check your internet package - You may consider upgrading your broadband internet package if you regularly experience difficulties. Consult with your Internet Service Provider (ISP).