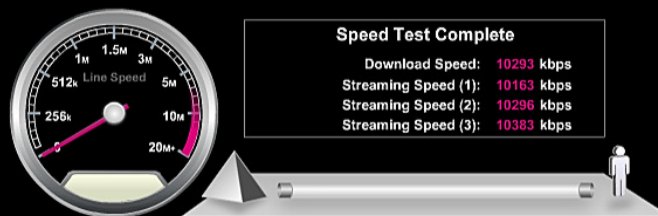


## Connection speed test results

Welcome to the BBC iPlayer diagnostics page.

This page provides information on your broadband connection speed, and helpful tips to optimise your enjoyment of BBC iPlayer. To get a true test of your connection speed, please first close down all other applications that may be accessing the internet, including any active iPlayer downloads.



How your speed compares with recommended speeds:

Description	Speed		Status
Your connection	10280 kbps	<div></div>	n/a
TV - HD	3500	<div></div>	✓
TV	1500	<div></div>	✓
TV	800	<div></div>	✓
TV	500	<div></div>	✓
Radio	128	<div></div>	✓

The internet connection speed test is currently running. It may take a few minutes to provide your result.

### What you can do

Instead of playing a programme within the BBC iPlayer web site try downloading the programme using BBC iPlayer Desktop. After the programme has successfully downloaded to the computer, playback will not be dependent on your internet connection.

Try again later - Often slow connections are temporarily caused by a high volume of internet users at peak times, especially on Sunday evenings.

Check your internet package - You may consider upgrading your broadband internet package if you regularly experience difficulties. Consult with your Internet Service Provider (ISP).