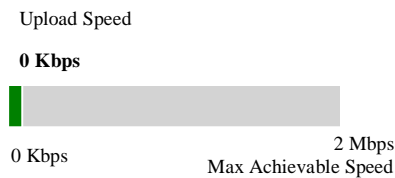


1. Best Effort Test: ⓘ-provides background information.



Download speed ⓘ achieved during the test was - **5 Mbps**  
For your connection, the acceptable range of speeds ⓘ is **12 Mbps-38.72 Mbps** .  
**Additional Information:**  
IP Profile for your line is - **38.72 Mbps**

2. Upstream Test: ⓘ-provides background information.



Upload speed ⓘ achieved during the test was - **0Kbps**  
**Additional Information:**  
Upstream Rate IP profile on your line is - **2 Mbps**

This test was not conclusive and further testing is required. This might be useful for your Broadband Service Provider to investigate the fault.

**If you wish to carry out further tests, please click on 'Continue' button. If not, please close the window using 'Exit' button and contact your ISP for further assistance with these results.**

**Please visit [FAQ](#) section if you are unable To understand the test results.**

## Test Results

1. Best Effort Test:

Download Speed : **0** Kbps

2. Upstream Test:

Upload Speed : **0** Kbps

Your speed test has completed and the results are shown above, however during the test an error occurred while trying to retrieve additional details regarding your service. As a result we are unable to determine if the speed you received during the test is acceptable for your service. Please re-run the test if you require this additional information.