**BT** wholesale

**BROADBAND ACRONYMNS**

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|---|---|
| ACE | ADVANCED COMMUNICATION ENGINEERING |
| ACL | ACCESS CONTROL LIST |
| ADSL | ASYNCHRONOUS DIGITAL SUBSCRIBER LINES |
| Appt | APPOINTMENT |
| ATM | ASYNCHRONOUS TRANFER MODE |
| AVC | ABORTIVE VISIT CHARGE |
| BAC | BROADBAND ASSURANCE CONTACT |
| BAD | BROADBAND ASSURANCE DIAGNOSTICS |
| BB | BROADBAND |
| BBFM | BROADBAND FAULT MANAGEMENT |
| BBIP | BROADBAND IP SERVICE IDENTIFER |
| BBNTE | BROADBAND NETWORK TERMINATING EQUIPMENT |
| BPS | BROADBAND PROVISION SYSTEM |
| BT IPStream S | PROVIDING END USER ACCESS |
| BT IPStream Central | PROVIDING THE CUSTOMER ACCESS LINK |
| BOU | BROADBAND OPERATIONS UNIT |
| BT MSP | BT MULTI SERVICE PLATFORM |
| BTWP | BT WHOLESALE PORTAL |
| BWA | BROADBAND WIRELESS ACCESS |
| CAL | CUSTOMER ACCESS LINK |
| CAMSS | COMPUTER ASSISTED MAINTENANCE OF SPECIAL SERVICES |
| CAB | CABINET – CROSS CONNECTION POINT BETWEEN EXCH & EU |
| CAP | CAPACITANCE |
| CAT | CUSTOMER ACCEPTANCE TESTING |
| CAT5 | CATEGORY 5 CABLE |
| CBR | CONSTANT BIT RATE |
| CCT | CIRCUIT |

**BT** wholesale

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|---|---|
| CMC | CUSTOMER MANAGEMENT CENTRE |
| CP | COMMUNICATIONS PROVIDER |
| CPE | CUSTOMER PREMISES EQUIPMENT |
| CRF | CUSTOMER REQUIREMENT FORM |
| CRC | CYCLIC REDUNDANCY CHECK |
| CSE | CUSTOMER SERVICE ENGINEER |
| CSS | CUSTOMER SERVICES SYSTEM |
| CUD | CUSTOMER USAGE BILLING |
| CWWC | CONFIRMED WORKING WITH CUSTOMER |
| D-SIDE | LINE – DP SIDE OF CABINET |
| DACS | DIGITAL ACCESS CARRIER SYSTEM |
| DCN | DROPPED CONNECTION |
| DCS | DISTRIBUTION & CUSTOMER SERVICES |
| DHCP | DYNAMIC HOST CONFIGURATION PROTOCOL |
| DMT | DISCRETE MUTLI-TONE (USB MODEM) |
| DN | DIRECTORY NUMBER |
| DNS | DOMAIN NAME SERVER |
| DOWNSTREAM | DATA TRANSPORTED FROM THE CUSTOMER TO END USER |
| DP | DISTRIBUTION POINT |
| DSL | DIGITAL SUBSCRIBER LINE |
| DSLAM | DIGITAL SUBSCRIBER LOOP ACCESS MULTIPLEXER |
| DSU | DIGITAL SERVICES UNIT |
| E-SIDE | LINE – EXCHANGE SIDE OF CABINET |
| ELF | EARLY LIFE FAILURE |
| EM | EMERGENCY MAINTENANCE |
| EU | END USER |
| EUDAL | END USER DIGITAL ACCESS LINK |
| EUDP | END USER DATA PATH |
| FMO | FIELD MAINTENANCE OFFICER |
| FNF | FAULT NOT FOUND |
| FOA | FIRST OFFICE APPLICATION |

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|---|---|
| FOU | FIELD OPERATIONS UNIT |
| FOOTPRINT | DEFINED GEOGRAPHICAL AREA/GROUP OF POSTCODES |
| FR | FRAME RELAY |
| FRC | FAILED RECONFIGERATION |
| FTF | FAULTSMAN TEST FACILITY |
| GPMS | GENERIC PROBLEM MANAGEMENT SYSTEM |
| HEC | HEADER ERROR CORRECTION |
| HDAL | HOST DIGITAL ACCESS LINK |
| HGR | HOME GATEWAY ROUTER |
| ICMP | INTERNET CONTROL MESSAGE PROTOCOL |
| IDC | INSULATION DISPLACEMENT CONNECTION |
| IOC | INTERNET OPERATIONS CENTRE |
| IP VPN | INTERNET PROTOCOL VIRTUAL PRIVATE NETWORK |
| IP | INTERNET PROTOCOL |
| ISDN | INTEGRATED SERVICES DIGITAL NETWORK |
| ISP | INTERNET SERVICE PROVIDER |
| ISU | INTERACTIVE SERVICE UNAVAILABLE |
| IVOR | IMPROVING VISIBILITY OF REPAIR |
| IVV&T | INTEGRATION; VERIFICATION; VALIDATION & TESTING |
| LLU | LOCAL LOOP UNBUNDLING |
| LT2TP | LAYER 2 TUNNELLING PROTOCOL |
| LAN | LOCAL AREA NETWORK |
| LB | LOW-BAND |
| LED | LIGHT EMITTING DIODE |
| LNS | L2TP NETWORK SERVER [CISCO] - A HOME GATEWAY |
| LTRIP | LINE TEST & ROUTINING IMPROVEMENT PROGRAMME |
| MDF | MAIN DISTRIBUTION FRAME |
| MSI | MAJOR SERVICE INCIDENT |
| MSIP | MULTI-SERVICES INTRANET PLATFORM |
| MSO | MAJOR SERVICE OUTAGE |
| MSF | MAJOR SERVICE FAULT |

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|---|---|
| MTU | MAXIMUM TRANSMISSION UNIT |
| MUX | MULTIPLEXOR CARD |
| NAT | NETWORK ADDRESS TRANSLATION |
| NCB | NO CONNECTION TO BLUE SCREEN |
| NCH | NO CONNECTION TO HOME GATEWAY ROUTER |
| NCR | NO CONNECTION TO RAS |
| NCAS | NETWORK CONFIGURATION & ASSIGNMENT SYSTEM |
| NCIF | NOT AN ACRONYM AN OPERATIONAL SUPPORT SYSTEM |
| NFM | NETWORK FAULT MANAGEMENT |
| NMC | NETWORK MANAGEMENT CENTRE |
| NRP | NETWORK ROUTE PROCESSOR |
| NSC | NO SYNCRONISATION |
| NSP | NETWORK SWITCH PROCESSOR |
| NTE | NETWORK TERMINATING EQUIPMENT |
| NWP | NO WEB PAGES |
| OAM | OPERATIONS, ADMINISTRATION AND MAINTENANCE |
| OCB | ORDER CONTROL BOARD |
| OLOs | OTHER LICENSED OPERTORS |
| OOH | OUT OF HOURS |
| OSD | OPERATIONAL SERVICE DATE |
| OSS | OPERATIONAL SUPPORT SYSTEMS |
| PAT | PORT ADDRESSS TRANSLATION |
| PET | PERMANENT ENGAGED TONE |
| PEW | PLANNED ENGINEERING WORKS |
| PING | PACKET INTERNET GROPER |
| PoP | POINT OF PRESENCE |
| POTS | PLAIN OLD TELEPHONE SERVICE |
| PPP | POINT TO POINT PROTOCOL |
| PPPoA | POINT TO POINT PROTOCOL OVER ASYNCHRONOUS TRANSFER MODE |
| PPPoE | POINT TO POINT PROTOCOL OVER ETHERNET |
| PSTN | PUBLIC SWITCHED TELEPHONE NETWORK |

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|---|---|
| PSU | POWER SUPPLY UNIT |
| PTO | PRECISION TESTING OFFICER |
| PVC | PERMANENT VIRTUAL CIRCUIT |
| PVCC | PERMANENT VIRTUAL CIRCUIT CONNECTION |
| RADIUS | REMOTE AUTHENTICATION DIAL IN USER SERVICE |
| RAP | ROUTER ACTIVATION PLATFORM |
| RAS | REMOTE ACCESS SERVER |
| RARA | RANG AHEAD RANG AFTER |
| RASBOX | REMOTE ACCESS SERVICE BOX (CISCO ROUTER) |
| RTNR | RINGING TONE NO REPLY |
| RWT | RIGHT WHEN TESTED |
| SB | SYSTEMS BUSINESS |
| SCR | SLOW CONNECTION RATE |
| SDH | SYNCHRONOUS DIGITAL HIGHWAY |
| SDSL | SYMMETRIC DIGITAL SUBSCRIBER LINE |
| SFI | SPECIAL FAULT INVESTIGATON |
| SHDS | SHORT HAUL DATA SERVICE |
| SIDB | SERVICE INVENTORY DATABASE |
| SLOT | APPOINTMENT SLOT |
| SMC | SERVICE MANAGEMENT CENTRE |
| SMDS | SYNCHRONOUS MULTI-MEGABIT DATA SERVICE |
| SoHo | SINGLE OFFICE HOME OFFICE |
| SNE | SUB-NETWORK ELEMENT |
| SSB | SERVICE SELECTION BARRING |
| SSD | SERVICE SOLUTION DESIGN |
| SP | SERVICE PACKAGE (also formerly Service Provider) |
| STB | SET TOP BOX |
| SYNC | SYNCHRONIZED/SYNCHRONIZATION |
| TAM | TEST ACCESS MATRIX |
| TCP | TRANSMISSION CONTROL PROTOCOL |
| TOS | TERMINATION OF SERVICE |

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|---|---|
| TPON | TELECOMMUNICATION OVER PASSIVE OPTICAL NETWORK |
| UNI | USER NETWORK INTERFACE |
| UPSTREAM | DATA TRANSPORTED FROM END USER TO CUSTOMER |
| URL | UNIFORM RESOURCE LOCATOR (FULL WEB ADDRESS) |
| USB | UNIVERSAL SERIAL BUS. INTERFACE |
| UTP | UNSHIELDED TWISTED PAIR |
| VC | VIRTUAL CIRCUIT |
| VDSL | VERY HIGH SPEED DIGITAL SUBSCRIBER LINE |
| VOIP | VOICE OVER INTERNET PROTOCOL |
| VP | VIRTUAL PATH |
| VPN | VIRTUAL PRIVATE NETWORK |
| WDM | WAVE DIVISION MULTIPLEXER |
| WOOSH | NOT AN ACRONYM BUT INTERNET BASED OPERATIONAL SUPPORT SYSTEM |