



From: padmin@billing02.servers.plus.net on behalf of Plusnet Support
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Sent: 07 October 2023 01:35
To: [Redacted]
Subject: Your broadband product change is now complete

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Your broadband product change is now complete

Here's what you need to know

Hello [Redacted]

Account username [Redacted]

Your product change is now complete, here are the details:

Broadband product	Unlimited (No Contract without Phone)
Estimated speed	4Mbps to 6Mbps
	This estimate is based on data provided by our supplier. Your actual speed will vary but should be within the estimated range - find out why your speed can vary
Username	[Redacted] Use this username to log in to our web site.
Broadband Username	[Redacted] Enter this username into your router to connect to broadband.
Email address	[Redacted] This is the email address we gave you, or the one you entered when you signed up.
Password	The password for all of the above is the one you chose when you were signing up to Plusnet.

On your next bill you may see pro-rata charges for both your old and new products.

Your contract with Plusnet