

From: Plusnet Support <support@plus.net>
Sent: 22 September 2023 12:11
To: [REDACTED]
Subject: Your account update

[Home](#)

[Member Centre](#)

[Help & Support](#)

Your account update

Hello [REDACTED]

Account username: [REDACTED]

We want to say a big thank you for being a Plusnet customer. We love having you with us and want to make sure you're getting the best value from your Plusnet services.

We're just getting in touch to remind you that you're not currently in a minimum term contract for your broadband (Plusnet Unlimited Broadband). This means you're currently paying the out of contract price of £14.57 per month.

Here's a reminder of your Plusnet service

- Plusnet Unlimited Broadband with average speeds of 10Mb

To see a full list of your services from Plusnet please visit [Member Centre](#).

We want to make sure you're on the right package for you and get great value, so here are our best offers available to you if you'd like to renew with us.

Our best deal for you includes line rental with your broadband - see the full details below.

Of course, if you're happy with your current services and price then that's great, there's nothing you need to do. You also have the option to take any of our other offers, switch to another provider or to cancel your service by giving us 14 days' notice.

Just a reminder you can find your account number on your bill in the billing and payments section of your account.

A great deal for you

This is our best offer for you based on your current package:

- Unlimited
- From only £24.99 a month
- 12 month contract
- Line rental included