

[skip to site map](#)



## Plusnet service

### Broadband bandwidth usage

[Support pages](#) > [Plusnet service](#) > [Network performance](#) > Broadband bandwidth usage

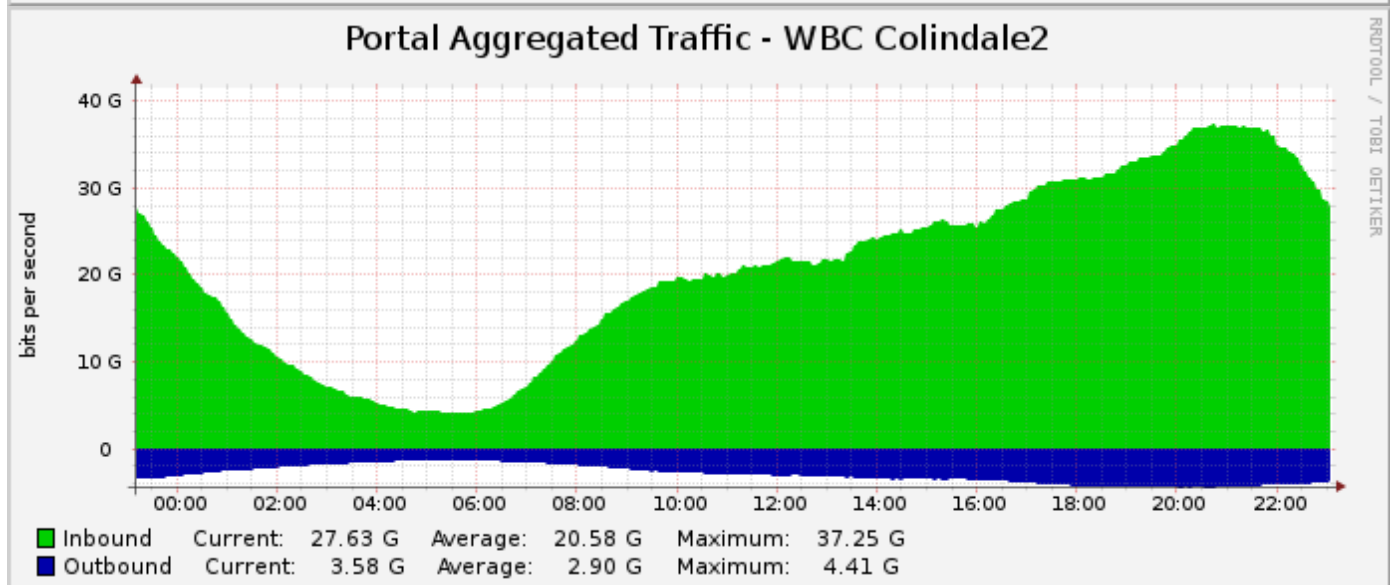
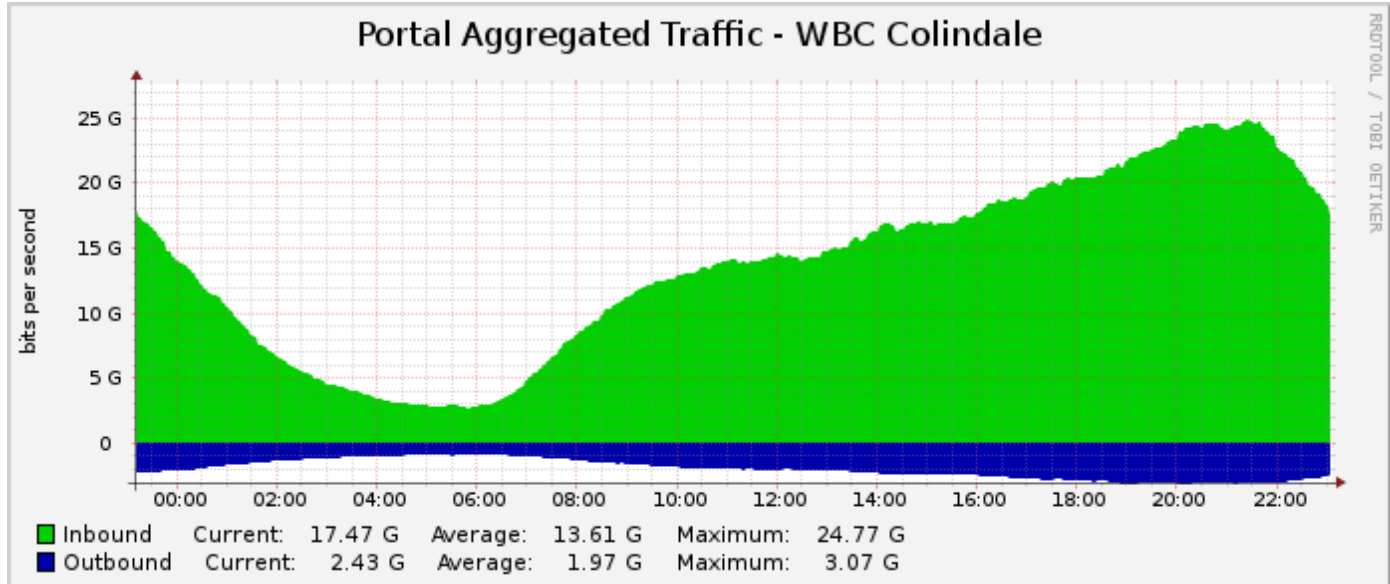
**Summary:** We use a number of tools to keep an eye on the performance of our network. Here are some of the graphs used to monitor broadband usage. What you're seeing here is exactly what our Operations team see, so don't worry if you don't understand everything.

1. [Total traffic on the network](#)
2. [Number of customers using the network](#)

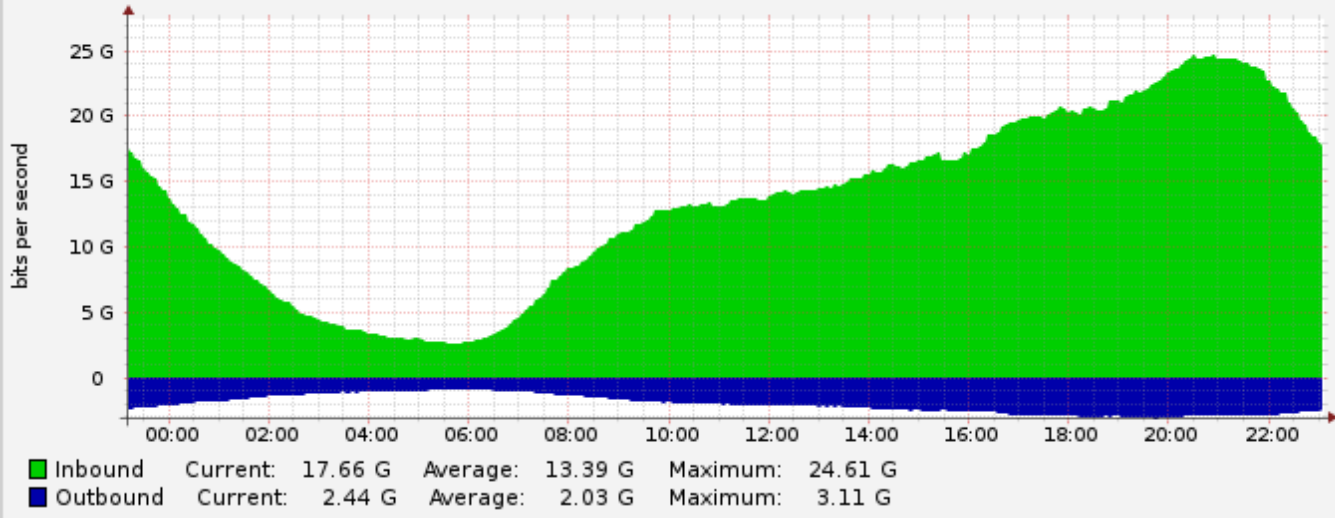
### 1. Total traffic on the network

These graphs show the traffic across our [21CN \(WBC\)](#) and [20CN \(IPSC\)](#) platforms over the last 24 hours.

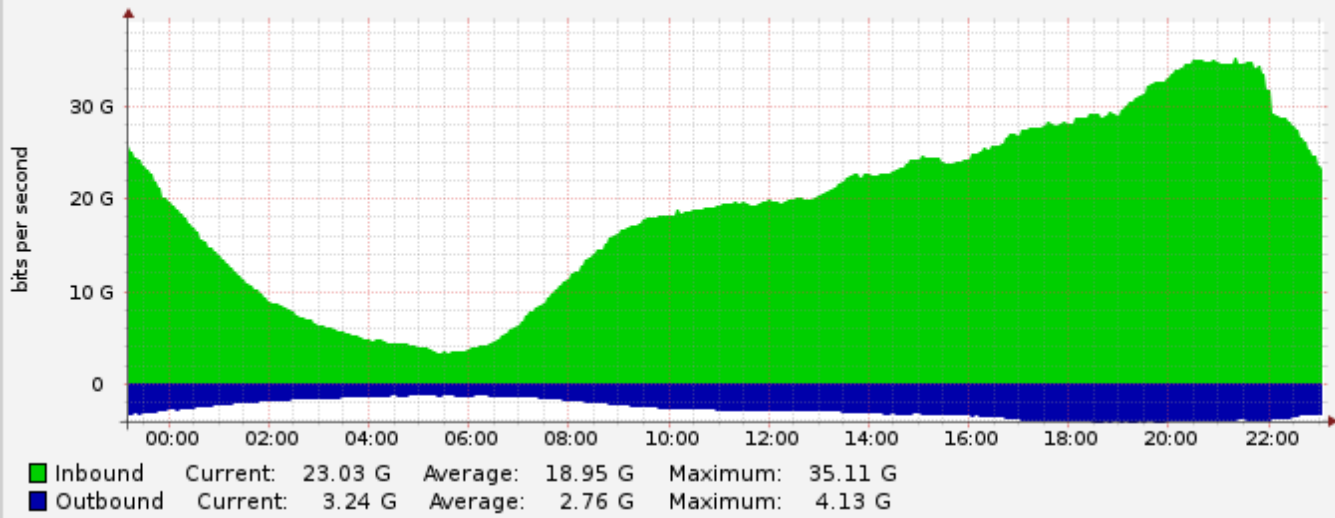
#### 21CN Traffic



### Portal Aggregated Traffic - WBC Faraday

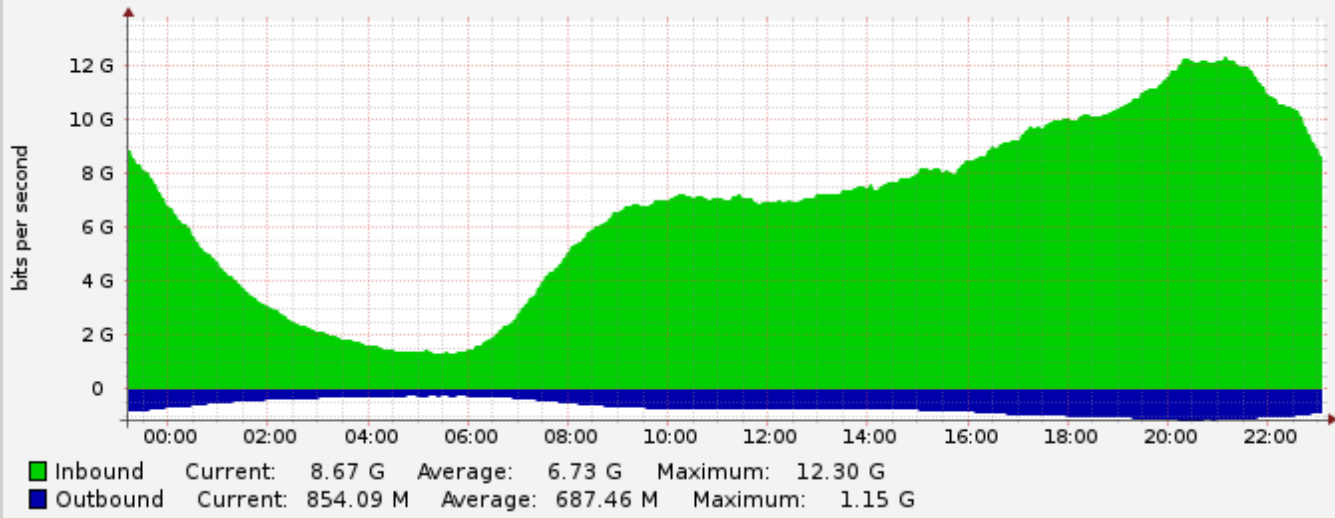


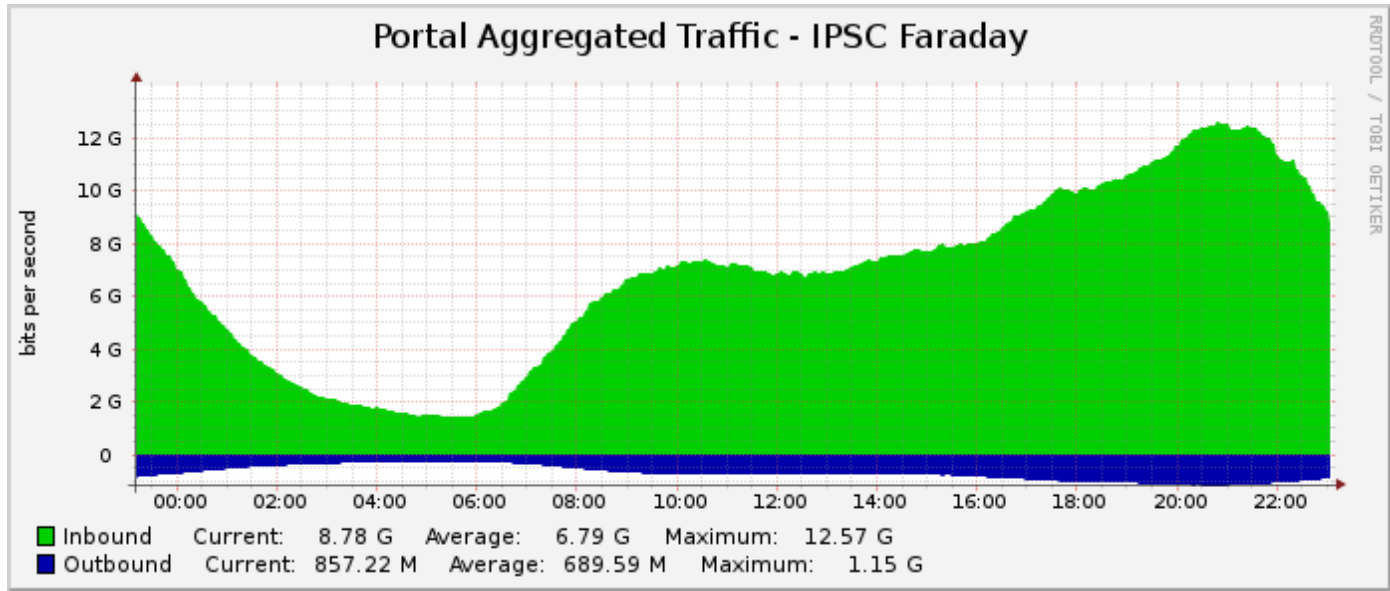
### Portal Aggregated Traffic - WBC Stepney



### 20CN Traffic

### Portal Aggregated Traffic - IPSC Colindale

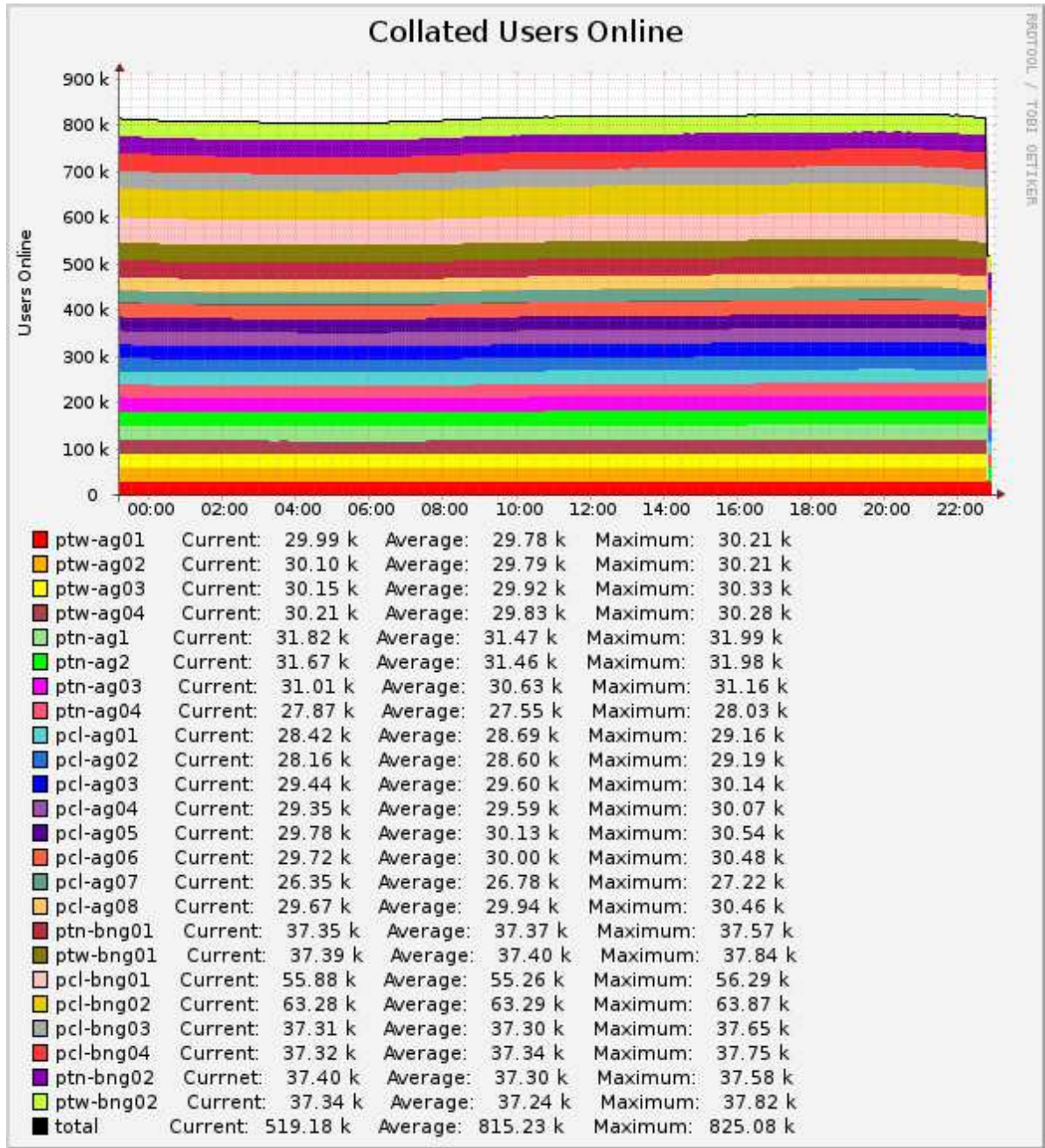




[\[Top\]](#)

## 2. Number of customers using the network

Here you can see the number of customers connected to our network over the last 24 hours. Each colour represents a different gateway (use the [Userstools Gateway Checker](#) to find out which gateway you're connected to at the moment).



[\[Top\]](#)